

Service Level Agreements (SLA's)

ADKs 'Environmental and Ecological Framework Agreements'

ADK Environmental Management Ltd can now offer **Environmental and Ecological Framework Agreements** to existing and potential clients on an agreed monthly retainer. This 'on-tap' consultancy would allow clients to call on the services of ADK Environmental Management Ltd at very short notice when an environmental or ecological problem or emergency arises.

A principal environmental advisor would attend site, guaranteed that same day, and offer advice or act as Environmental Clerk of Works, Environmental Advisor or Ecological Banksman for the duration of time to resolve the problem. This service would be charged at either our hourly rate, half day or daily rate, with mileage included.

ADK Environmental Management Ltd is a triple ISO accredited company and an associate company of Lancaster Environment Centre and is able to offer a full range of environmental and ecological services on a 'one-stop' basis without the need for clients having to shop around at the last minute to solve the problem when time is of the essence.

We provide a 24hr advisory and response service, that helps are clients from ecological incidents, breeding bird survey needed quickly before entering an area, or a great crested newt found or even a pollution incident. In this instance we can conduct an investigation and mitigation close-out. This is crucial so as not to incur any fines such as £20,000 for silt pollution into a controlled watercourse or £5,000 fine and/or 6 months imprisonment for killing of a Great crested newt.

This service is not just a problem solver service, but an opportunity for clients to engage our services on an 'ad-hoc' basis without being engaged for the full project, although we do offer this service as well.

Clients may have their own ideas of the range of activities they would like an SLA to cover. Alternatively, at this early stage we would be pleased to suggest a basic framework which might fit your needs.

Should you feel that this service may be of interest and benefit to your company, or if you would like to discuss any of our services in more detail, please contact **Andrew King**, Principal Environmental Advisor at ADK Environmental to discuss your particular requirements.

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